



FOR IMMEDIATE RELEASE

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(March 9, 2020) – The Indianapolis Symphony Orchestra is taking additional measures to ensure the health and safety of our patrons this winter and spring.

In light of evolving news regarding the novel coronavirus (COVID-19), the ISO continues to monitor updates from local, state and federal authorities. The prevalent guidance – that this is a time to plan, not panic – drives the ISO’s focus to make sure patrons can enjoy performances without worry.

Precautionary steps implemented by the ISO include:

- Hand sanitizer dispensers placed throughout the Hilbert Circle Theatre, backstage, and in our administrative offices, ensuring our patrons, musicians, and staff have convenient access.
- Cleaning and disinfecting of commonly touched surfaces after every event.
- Enhanced health and safety protocol for our ushers including increased handwashing, no touching of tickets, and not reusing program books.
- Flexibility regarding ticket exchanges if patrons are unable to attend due to illness.

“Because the Hilbert Circle Theatre is a ‘home away from home’ for many of our patrons, we promise them we are taking updates on this virus seriously,” said CEO James Johnson. “We will diligently implement these recommended measures and enhanced practices to ensure patron safety. The ISO will continue to monitor trusted sources and adjust plans accordingly.”

The Centers for Disease Control and Prevention’s everyday preventative recommendations for all respiratory illnesses includes regular hand washing and staying home if you feel sick. If you feel unwell before a performance, call the ISO box office at 317.639.4300 to speak with a customer liaison who will help you exchange your tickets to another performance. Updates to our safety processes can be found at <https://www.indianapolissymphony.org/plan-your-visit>.

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About the Indianapolis Symphony Orchestra:

Under the leadership of Music Director Krzysztof Urbanski and Principal Pops Conductor Jack Everly, the Indianapolis Symphony Orchestra has become a leading orchestra in the nation with its commitment to artistic excellence, diverse and creative programming inside and outside its historic Hilbert Circle Theatre home, its engagement with communities throughout the state of Indiana and its ambitious approaches to music education, performance and collaboration. In the decades since its founding in 1930, the ISO has presented a range of classical, pops, family and holiday programming to hundreds of thousands of people each year; received national and international acclaim with its radio broadcasts, tours and recordings; and became the first major orchestra with a resident ensemble.

The ISO continues to engage new audiences through innovative programming including the Fifth Third Bank Lunch Break Series of casual 45-minute performances each summer, the holiday traditions of the IPL Yuletide Celebration, the Stella Artois Happy Hour at the Symphony Series, and the popular Bank of America Film Series.